

## **ZoneLiquidity Customer Preview Notice**

### **Purpose and Status**

This ZoneLiquidity Customer Preview Notice ("Notice") describes the terms under which Zone & Company ("Zone") makes ZoneLiquidity available to Customer prior to its General Availability ("GA") release. This Notice is presented to Customer at the time Customer first activates ZoneLiquidity ("Activation") and, upon Customer's acceptance, forms part of the agreement between Zone and Customer governing Customer's use of ZoneLiquidity — supplementing, and where inconsistent controlling over (solely with respect to ZoneLiquidity), the parties' Master Subscription Agreement ("MSA").

### **Customer Preview / Pre-GA Status**

ZoneLiquidity is made available to the Customer on a pre-general-availability basis (the "Customer Preview Program"). Zone is continuing to develop, test, and refine ZoneLiquidity's functionality, performance, and user experience, and features, workflows, and outputs may change, be added, or be removed during the Customer Preview Program without notice. ZoneLiquidity is identified as an Customer Preview / pre-GA offering both (a) in the product interface, and (b) in Customer-facing materials describing the Customer Preview Program.

### **Support and Service Levels**

The service level commitments set forth in Zone's Support Terms of Service (including the standard uptime target and any associated service credits) do not apply to ZoneLiquidity during the Customer Preview Program. Zone will provide commercially reasonable efforts to support ZoneLiquidity during this period, but Customer acknowledges that the response times, severity classifications, and remediation timelines applicable to Zone's generally available products may not apply.

### **Warranty Disclaimer**

ZoneLiquidity is provided during the Customer Preview Program on an "as-is" and "as-available" basis. Without limiting the disclaimers set forth in the MSA, Zone makes no warranty, express or implied, that ZoneLiquidity will be uninterrupted, error-free, or will meet Customer's particular requirements during the Customer Preview Program.

### **AI-Generated Outputs**

ZoneLiquidity uses artificial intelligence to generate cash forecasting and liquidity insights ("AI Outputs"). AI Outputs are estimates generated from available data and are provided for informational purposes only. AI Outputs do not constitute financial, investment, tax, or legal advice, are not guaranteed to be accurate or complete, and should be independently

reviewed and verified by Customer before being relied upon for any financial or business decision. This disclosure supplements, and does not replace, the AI feature terms set forth in Section 2.10 of the MSA.

### **Free Access Period**

Zone will provide Customer with access to ZoneLiquidity at no additional charge for a period of six (6) months commencing on the date of Customer's Activation of ZoneLiquidity (the "Free Access Period"). Zone will provide the Customer with notice at least thirty (30) days prior to the end of the Free Access Period, including the then-current pricing that would apply thereafter. Following the end of the Free Access Period, Customer's continued access to ZoneLiquidity requires Customer's affirmative opt-in to a new Order Form reflecting that pricing; absent that opt-in, Customer's access to ZoneLiquidity will end.

### **Acceptance**

By clicking "I Agree" (or the equivalent in-product control) upon Activation, Customer acknowledges that it has read and agrees to be bound by this Notice. Zone will record the date and time of Customer's acceptance for purposes of calculating the Free Access Period under the Free Access Period section above.